



# MUZARABANI RDC SERVICE CHARTER 2026

**MUZARABANI RDC  
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**SHONA VERSION**

## 1. MUTANGIRO

Chitendero ichi cheKushandirwa Vatengi chava chikumbiro chinoonekwa nevanhu vose cheKushingaira Kwemusangano weMuzarabani Kurural District Council kuti vashandire vatengi vavo nenzira yakakwana, yakachena, uye yekutongwa kwavari.

Chinozivisa vose, zvichireva vakati mukati uye vakati kunze, pamusoro pemabasa avakuru eMusangano, zviyevo zvesevha, kodzero, uye zvakafanira kuitwa.

Chinhu ichi chinoshandiswa kukurudzira kurongwa kwavanhu uye kuvandudza kusingaperi mukupa masevhisi emuno.

Musangano une mawadi 29, unofukidza nzvimbo inosvika 4300 sq km, uye une vanhu 134,076.

## 2. CHIRATIDZO

Nzvimbo iri kunaka, inoshamisa, uye ine rufaro reMuzarabani negore ra2030.

## 3. MUTUMWA

Kuvandudza upenyu hwevanhu veMuzarabani nekupa masevhisi akakwana, kukurudzira kurongwa kwemidziyo inogona kuchengeteka, uye kusimudzira vanhu kuti vakure uye vakwanise kurarama zvakanaka.

## 4. MUTEMO WOKUSHANDA

Kushingaira Kwemusangano weMuzarabani Kurural District Council kwakapiwa mutemo wokupa zvinhu zvakanaka nemasevhisi kuvanhu veMuzarabani.

Sechikamu cheutongi hwezvisiri maguta, chinowana simba racho kubva paRural District Councils Act (Chapter 29:13) nemitemo yemamwe mitemo.

Zvakafanira kuitwa zvinosanganisira:

- Kupa masevhisi akadzika akafanana nemigwagwa, utano, uye zvikoro.
- Kuronganidza kukura kwezvematongerwo enyika emuno.
- Kukurudzira utongi hwekanaka uye kurongwa kwavanhu.
- Kurongwa kweminda yavanhu uye zvirimwa zvemuno.
- Kusimudzira uye kurongwa kwemari yemuno.
- Kushandira uye kupa zvishandiso zvekuwira pasi kwechirwere uye mhinduro.
- Kutonga kurongwa kwemushandirapamwe neminda uye kuvandudza.
- Kushandira vatongi vechivanhu uye nhaka yemagariro avanhu.

## 5. TSIKA DZEKUTANGA

- Kuchena mwoyo
- Kutongwa kwavari
- Kutsigira vatengi
- Kushandira pamwe chete
- Kushanda zvakanaka (Ndinoshanda zvakanaka nenzira yakachena uye nokutonga kwangu)

## 6. MUTEMO UYE ZVIREVO ZVEUTONGI

Kushingaira Kwemusangano weMuzarabani Kurural District Council kunoshanda pasi pemitemo inotevera, asi isingoperi pamusoro pe:

- Rural District Councils Act [Chapter 29:13]
- Traditional Leadership Act [Chapter 29:17]
- Constitution yeZimbabwe
- Regional, Town and Country Planning Act [Chapter 29:12]
- Environmental Management Act [Chapter 20:27]
- Public Finance Management Act
- Urban Councils Act (secherechedzo)
- Public Procurement and Disposal of Public Assets Act
- Labor Act
- Civil Protection Act
- Liquor Act
- Mamwe mitemo yakakodzera.

## 7. MATANGIRO EMUSANGANO NEMABASA AVO AKAKOSHA

### 7.1 Vanhu Nemabasa Enzira Dzokurongana

- Kurongana uye kuvandudza vanhu vashande
- Kupa masevhisi ekunyora pamusoro pezvisangano zvose zvemusangano
- Kurongana zvakanyorwa nezvakachengetedzwa zvemusangano
- Kushandira uye kurongana kugadzirwa kwezvirevo zvemusangano
- Kurongana nzira dzekufamba
- Kurongana zvinhu zvemusangano

### 7.2 Mari

- Kugadzirwa uye kuitwa kwebhajeti
- Kuunganidza mari
- Kurongana mari
- Kugovera mari zvakanaka
- Kuronga uye kuongorora zvemari

### 7.3 Kuronga

- Kutungamira kugadzirwa kwezvirevo zvokugadzirisa, zvemuno, uye zveminda
- Kuongorora zvirevo zvemabasa
- Kuvandudza uye kurongana dzimba
- Kushandira kukura kwezvematongerwo enyika emuno (kuvandudza zviito zvidiki, kukurudzira kuisa mari, zvimwe zvakadaro)
- Kushandisa zvisangano zvekuronga kwemaguta (shanduko yekushandisa/kuchengetedzwa; kupatsanura uye kuunganidza)

### 7.4 Masevhisi Evarhu

- Kukurudzira kuwana zvikoro, zvipatara, uye zvikoro zvedzimba.
- Kuronganidza zviito zvevakuru vemuno.
- Kurongana uye kutarisa zviito zveWASH, zvisingoperi pamusoro pekuchenesa mvura uye kufambiswa kwemvura yakaipa.
- Kuita zviito zvekurwisana nematambudziko uye kurongana zvakagadzirirwa kuti vakwanise kurwisana nenhano dzemuno.

### **7.5 Kuongorora Mukati**

- Kupa zano pamusoro pekurongana kwemusangano uye nzira dzekutonga, kurongana kuongororwa kwekunze uye zvakagadzirirwa
- Kutarisa kugadzirwa kwezvinyorwa zvemari
- Kugadzira zvinyorwa zvekuongorora
- Kuita kuongorora kwenjodzi

### **7.6 Migwagwa Nemabasa**

- Kugadzirisa, kuvaka, uye kutarisa migwagwa, zvakavakwa zveumusangano, uye zvimwe zvakavakwa
- Kuchengetedza uye kurongana kushandiswa kwezvinhu zveumusangano
- Kuita uye kutarisa zviito zveWASH, zvisingoperi pamusoro pekuchenesa mvura uye kufambiswa kwemvura yakaipa
- Kutarisa masevhisi ekufambiswa kwezvisarwa zvakaipa

### **7.7 Mamiriro Enyika**

- Kukurudzira kushandiswa kwemidziyo yemuno zvakanaka uye kuchengetedza zvisikwa zvakafanana nemiti, munda, uye mvura.
- Kutonga uye kutarisa mabasa emadini kuti zvigare zvichifanana nezvirevo zve mamiriro enyika, zvisingoperi pamusoro pekudzorera munda kunaka uye kudzivirira kutsidzirwa kwemvura nemudzi.
- Kurongana uye kudzivirira nharo pakati pavanhu nemhuka dzesango kubudikidza nezviito zvekuudza vanhu, nzira dzekutumira zvakaiteka, uye kurongana nemusangano unotonga mhuka dzesango.

## 8. ZVICHINGAMIDZWA ZVESEVHA NEVHUREMU ZVAVO

NZVIMBO YESEVHA	VATENGI	SEVHA	NGUVA
<b>Kutumikira (Mashopu, Zvebhizimisi, Zvechikwereti)</b>	Vanhu vose	Kutumikira/Kutsigazve matumikirwo	Pakarepo kana zvose zvakafanira kuitwa zvaitwa
<b>Kubvumidzwa KweZvirevo ZveKuvaka</b>	Vagari/Vavakisi	Kuongorora zvirevo & Kutumira zvakadzoka	Mazuva matatu ekushanda, Musangano uchishanda mumazuva matatu emwedzi
<b>Kusarudzwa Kwemushandirapamwe Neminda</b>	Vavakisi/Zvikoro	Shanduko yemushandirapamwe neminda/kuvandudza munda	Kubvumidzwa mumawaazuva 48
<b>Kusarudzwa Kweminda</b>	Vavakisi/Zvikoro	Zvisarudzo zveminda	Mawaazuva 24
<b>Kuchengetedza Migwagwa</b>	Vanhu vose	Mhinduro kukumbira kwechishandiso	Kubvumidzwa mawaazuva 24. Kuongorora kwekutanga mumazuva matatu, Chiito Chinobva Pamari Inowanikwa
<b>Mhinduro Yenjodzi</b>	Vagari/Unit Yekuchengetedza Vanhu	Rubatsiro rwekukurumidza	Mumawaazuva 24 kubva pakuzivisa
<b>Kunyunyuta Kwevanhu</b>	Vanhu vose	Kubvumidzwa & Kuongorora	Kubvumidzwa, Kuchengetedza uye Kugadzirisa Mawaazuva 24
<b>Mari</b>	Vatengi veminda	Kutumira mabhiri & zvinyorwa	Pakarepo

## 9. VATENGI

- Vagari veMuzarabani
- Zvikoro Zvevanhu vemuno (CBOs)
- Vatongi vechivanhu
- Minisitiri dzehurumende uye Matangiro
- NGO uye Vashandiri Vekuvandudza
- Zvebhizimisi Zvemuno uye Vaisi mari
- Zvikoro uye Zvikoro
- Zvemamwe medhiya
- Vatongi vematongerwo enyika

## 10. KODZERO DZEVATENGI NEVAKAFANIRA KUITA

### 10.1 Kodzero Dzevatengi

- Kuwana masevhisi akanaka uye nenguva.
- Kutongwa nenzira yekuremekedzwa, kururamisirwa, uye kuremekedzwa.
- Kodzero yezvakanyorwa, kuita zvisangano, uye kurairwa.
- Kodzero yekupa zvakadzoka kana kunyunyuta.

### 10.2 Zvakafanira Kuita Nevatengi

- Kubhadhara mari, mitero, uye mafee emusangano nenguva.
- Kufanana nemitemo yemusangano uye zvirevo.
- Kupa zvakanyorwa zvezviri zvezviri uye nenguva.
- Kuita zvisangano zvemuno.
- Kuramba zvose zvechando uye kupihwa.

## 11. ZVAKAFANIRA KUITA NEMUSANGANO KUVATENGI

- Kupa masevhisi nenzira yekururamisirwa, yakakwana, uye yakachena zvichifanana nezvirevo zvemasevhisi.
- Kuremekedza kodzero dzevatengi uye zvakavanzika zvavo.
- Kuraira vatengi pamusoro pezvirevo zvakakosha uye zvisungo.
- Kugadzirisa nharo nenguva uye nenzira yekushanda.
- Kukurudzira kuita pamwe chete, kunzwisisa zvechikadzi, uye kururamisirwa.

## 12. NZIRA DZEKUNYUNYUTA NEVAKADZOKA

Vatengi vanokurudzirwa kupa zvakadzoka, kunyunyuta, uye zvizhuvo kuti vavandudze masevhisi.

Zvakadzoka zvinogona kutumirwa kubudikidza ne:

- Mabhokisi ekupa zvizhuvo zviru paMuzarabani uye paKushingaira Kwemusangano weCentenary Kurural District Council.
- Foni: +263662102237
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- Zvakasimba: Uyai paRDC paMuzarabani Growth Point head-office uye paCentenary RDC sub-office.
- Chirevo chePositi: Muzarabani RDC, Box 660, kana Box 61 Centenary

## 13. KUONGORORWA KWECHITENDERO CHESHEVHA

Chitendero ichi chichaongororwa gore negore kuti chione zvakavandudzwa zvemasevhisi, zvakadzoka zvevatengi, uye shanduko dzezvirevo kana zvemutemo.

## 14. RUZIVI RWEKUTAIRIRANA

### Mukuru weKushingaira Kwemusangano

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